

Malfunction of Meter - If the Water Department determines that a consumer's meter is malfunctioning, billing shall be made by estimating previous billing's water consumption or on the basis of flat rates for malfunctioning meters, whichever the Water Department determines is reasonable. When the meter is repaired, billing will resume on a metering basis.

Business Establishments - All business establishments shall be required to make available meter installation in a frost-free area. Business establishments shall not be billed on flat fee schedule.

Meter Reading

1. Meters shall be read on a monthly basis.
2. If a remote reading device malfunctions, the reading on the inside governing meter shall be valid.
3. Meter reading personnel shall not be allowed to enter a residence unless the lessee or owner is at home or the building has an outside basement entrance.
4. If resident is not at home, a courtesy card will be left for the resident to read the resident's own meter. The billing for this resident will remain open for 4 days. After 4 days, the consumer will be billed for estimated water consumption based on the previous month billing.
5. Tampering of Meter - Any tampering of the meter or installation shall result in a \$25.00 assessment and/or water service will be discontinued.
6. Consumer's Responsibility - It shall be the responsibility of the consumer to have a space for the meter which will be frost-free and accessible to the meter reader. The consumer shall be